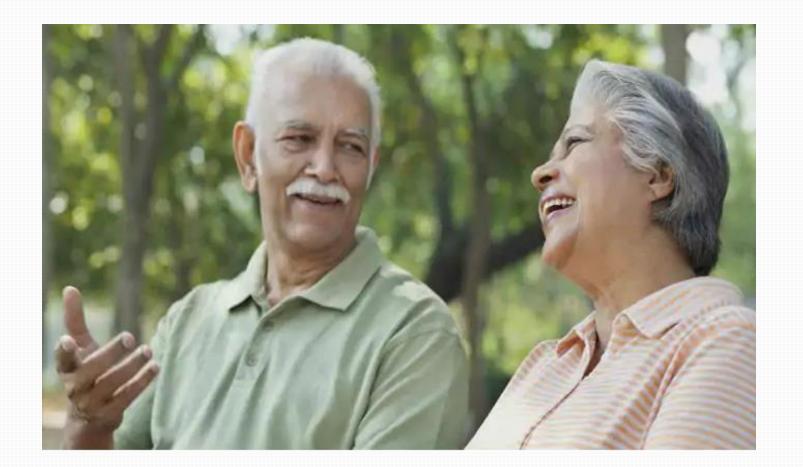


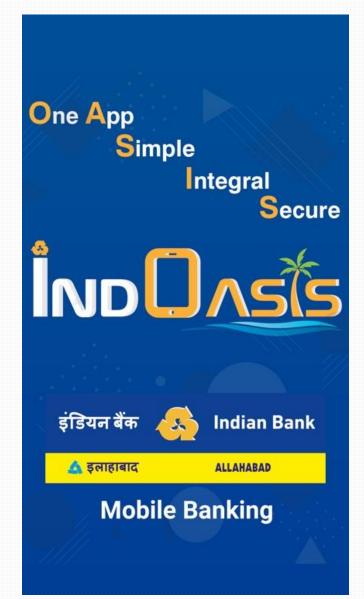
Forum of Indian Bank Retired Executives Quarterly Meeting – 30 12 2020



Presentation on Indian Bank's Mobile Banking Application - Ind Oasis







- ▶ It is One App Simple Integral Secured Combining multiple mobile APP that were in Indian Bank including BHIM UPI
- Available in both Android (Download from Google Play Stores) & iOS (Download from App Store).
- No need to visit Branch for registering / Login PIN / Transaction PIN / enabling.
- Can be installed with ATM / Net Banking Credentials and both Login & Transaction PIN can be set online.
- Device Binding and requirement of SIM Card for the mobile number registered with the Bank for the customer should be in the mobile are added security features
- Bio Metric authentication for login is also enabled as added security which cannot be compromised

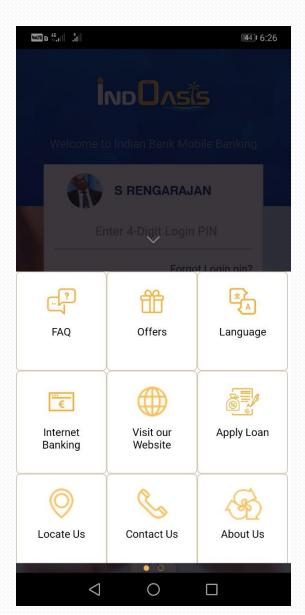




- Registration Process
- https://youtu.be/K4li8TFO5pA
- How to add beneficiary and transfer money
- https://youtu.be/ubEhewN i-w
- How to block and unblock your Indian Bank ATM, set limits and enable channels
- https://youtu.be/TPezBmwHUIY





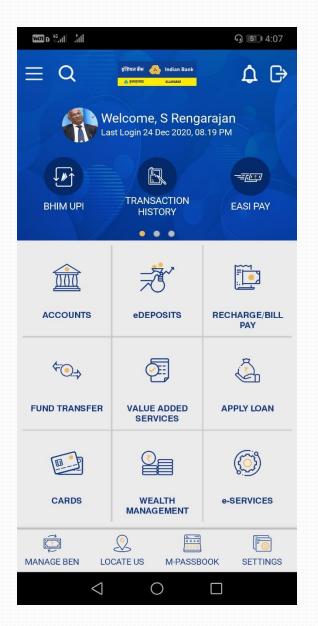


- Double Click the Ind Oasis APP
- Pre Login Page will appear
- Facility is available for PIN reset using Forget Login PIN option in this screen
- Click and proceed with the navigation.
- Authentication will be based on Card / Net Banking Credentials
- Click the UP Arrow in the bottom of the screen to get about 9 functions before login
- Link for Net Banking, Website, ATM / Branch Locator, Change of Language Settings, Offers, Contact Details, About the Bank / Ind Oasis, Frequently Asked Questions (FAQ).
- You can also express your desire to avail Bank Loan. Marketing officers will call you back.





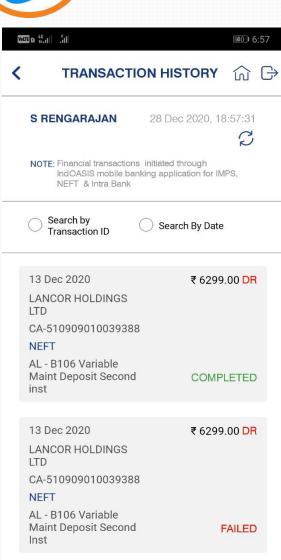




- > Touch the message 'Enter 4 Digit Login PIN'
- Virtual Numeric Key Pad will appear in the Mobile below the Pre Login Page
- Position of Numbers in the key pad will change each and every time as a security feature against the Shoulder Surfing
- After entering the last digit of the PIN, PIN validation happens and Login page will appear
- If the PIN is wrong, error message will appear.

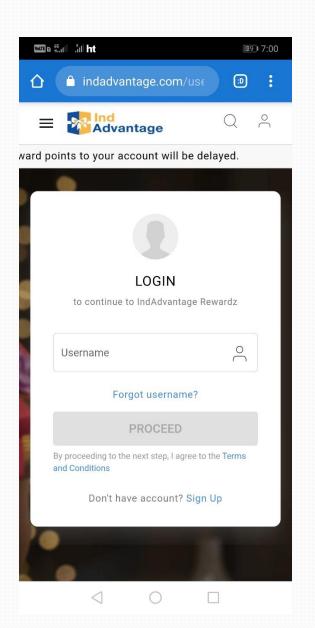
 Maximum attempt 3 times. It will get locked & will be released after 12 hours.
- In the Login Page, Last Login details will appear for your information to check unauthorized login
- 9 Main Menus, 7 Quick Menus on Top and 4 Quick Menus at the bottom will appear





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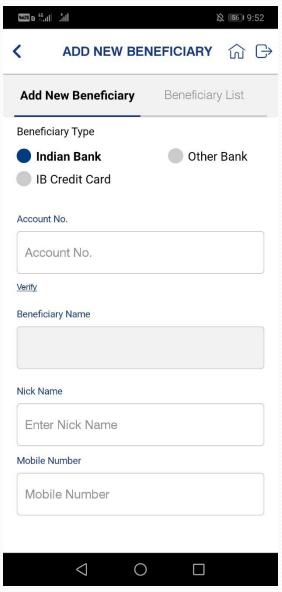


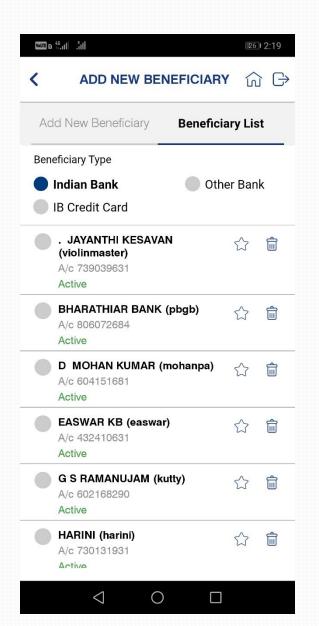
Quick Menus on Top

- **BHIM UPI BHIM UPI**
- - Hyper link for Indian Bank
- Transaction History To View transactions done in Ind Oasis with multiple search options
- Easi Pay To Transfer funds without adding Beneficiary to our Bank / Other Bank account)
- Donation Feature is coming soon
- Rewards Hyper Link for IndAdvantage To ascertain the Reward Points earned for Net / **Mobile / Debit Card Transactions**
- Demo Video Hyperlink for You Tube Videos relating to Ind Oasis
- Favourites Can Add frequently used activities / Beneficiaries / Transfers



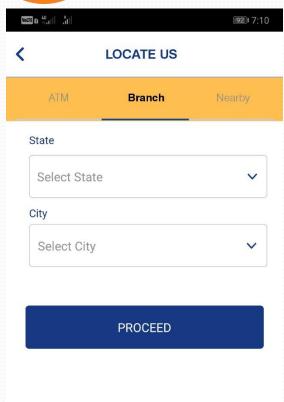




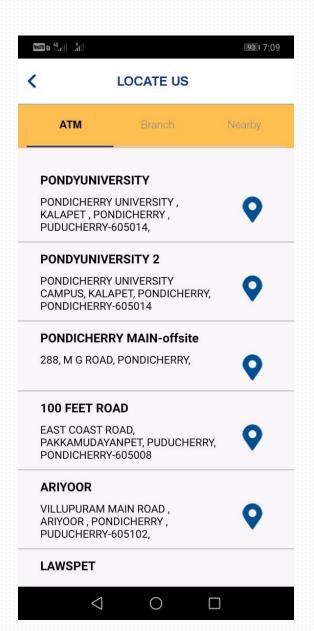


- Click on Manage Beneficiary
- Click on Add New Beneficiary
- Select Indian Bank / Other Bank / IB Credit Card. Details to be entered will be different for each category
- Complete the details and submit. Transaction Password & OTP is required for authentication of beneficiary addition
- Cooling period 24 Hours for funds transfer to new beneficiary
- Click on Beneficiary List
- Select Indian Bank / Other Bank / IB Credit Card. Details will be displayed with option for deleting those beneficiaries with Transaction password authentication.





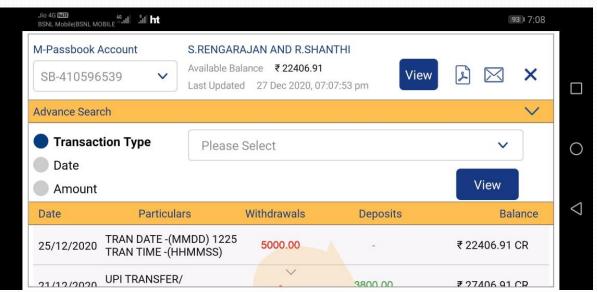
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- Click on Locate Us
- Options are available to search ATM / Branch based on criteria like State / City
- Option is also available to locate an ATM / Branch nearer to your present location provided you have enabled Location Services in your mobile device.
- After selecting the search criteria, click on proceed.
- Location will be displayed in the next screen with link for Google Map.
- Click on the Google Map Link. It will take you to the exact location using the Google Navigator Service

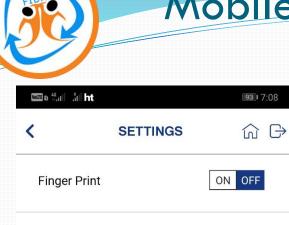






- Click on MPassBook
- Options are available to select from your own accounts. Select & click View button to see the transactions
- Options are also available to convert in to PDF and send by mail.
- Click on the down arrow in Advance Search
- Options are available to view pass book entries based on Transaction type, date and amount
- Select the appropriate criteria and click on view to see those transactions alone
- Options are also available to convert in to PDF and send by mail





Change Language

Change Login PIN (MPIN)

Set Transaction Limit

Change Transaction PIN (MTPIN)



Quick Menus on Bottom

- Click on Settings
- > Options are available to enable / disable Finger Print for login, Changing Language, Changing the Login / Transaction PIN and for setting Transaction limit through Ind Oasis
- Feature for capturing the finger print should be available in the mobile device for enabling Finger Print for login
- Click on Change Language and select the language in which you want all the labels to be displayed in all Menus
- However the Data fetched / displayed and Data entered / stored will be in English only.



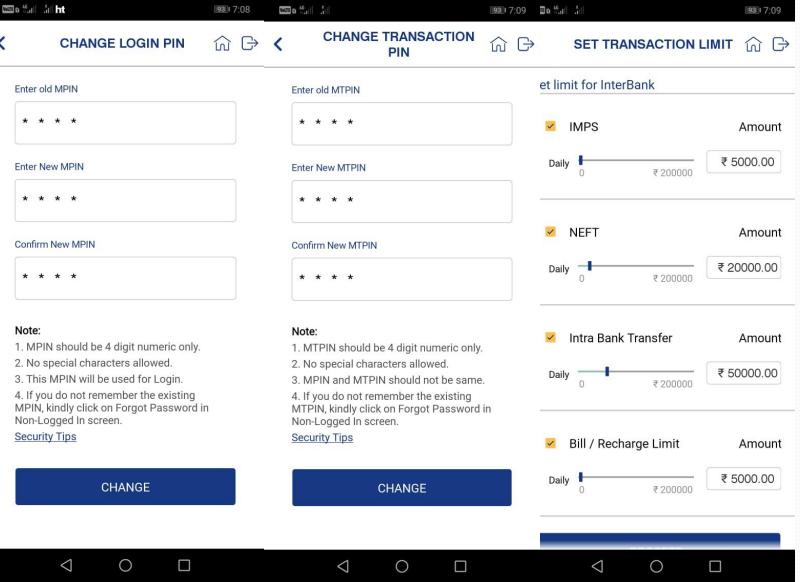
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- ➤ Login PIN (MPIN) / Transaction PIN (MTPIN) can be changed by the user by giving the old PIN and entering the new PIN two times with authentication of Transaction Password and OTP
- Options are available for setting IMPS / NEFT / Intra Bank Transfer / Bill or Recharge Limit (Per Day) within the overall limit applicable for each category of transaction with authentication of Transaction Password & OTP
- This is a security feature to mitigate the risk

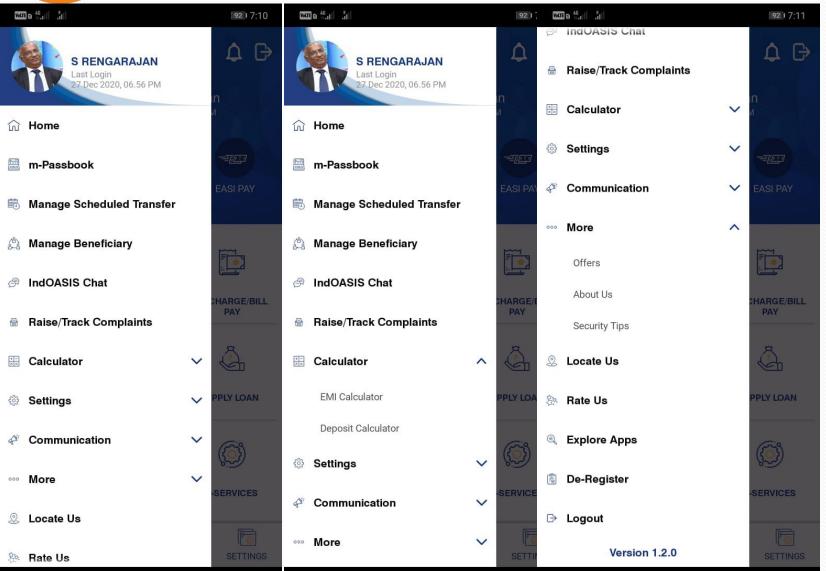


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Mobile Banking Application - Ind Oasis

🛕 इलाहाबाद

ALLAHABAD



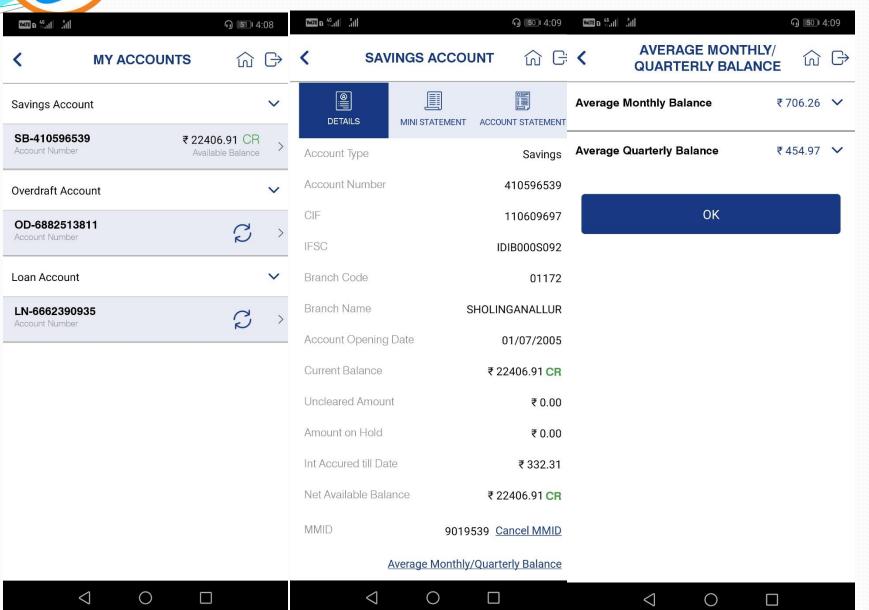
Quick Menus on Top (Beside Logo)

- Click . Menu will come down with Quick Link for m-Passbook, Manage Scheduled Transfer, Manage Beneficiary, Raise/Track Complaints, Settings, Communications (with sub menu Inbox, Contact Us, Feedback, FAQ)
- In More option Link for Offers, About Us & Security Tips are there
- Link for Locate Us, Rate Us, Explore Apps, De-Register & Logout are also available.
- Search button will quickly lead to respective page
- Bell Symbol Notification is yet to be enabled.
- Out Arrow Symbol 🕞 Log out.

FIBRE

Mobile Banking Application - Ind Oasis



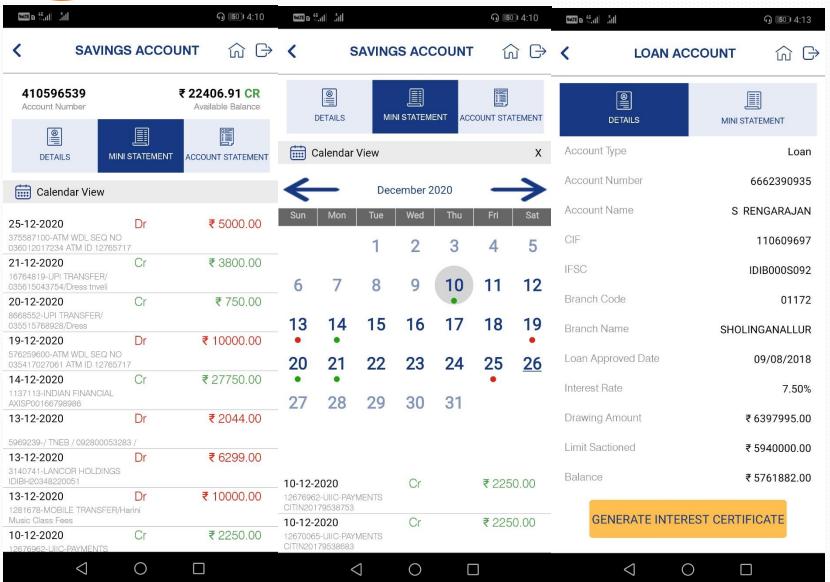




- Click on Accounts
- ACCOUNTS
- Options of SB / CA / OD / Loan will be displayed
- Click on right arrow against the option. Accounts under the option will be displayted
- Click on against the account number. Balance will be displayed
- Click on the right arrow. Account details will be displayed in the next screen
- Click on Average Monthly / Quarterly Balance link in the bottom of the Details Screen.
- Click on the down arrow against the average balance. It will indicate the month / quarter 13





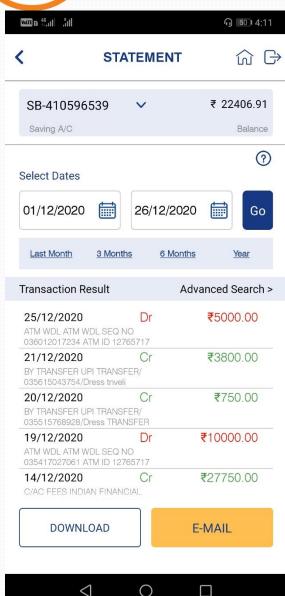


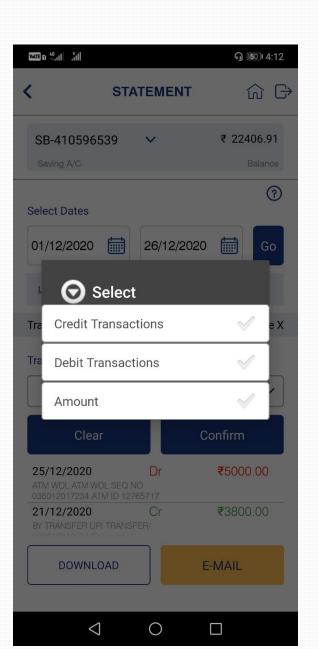


- Click on Mini Statement. You will be able to view last 15 days transactions in the account
- Click on Calendar view The which date transaction happened will be highlighted and you can view the transaction of that date by clicking on the date
- If it is spread over a month you can navigate previous / next month in the calendar
- For viewing transactions of more period, use Account Statement option for deposit only.
- In respect of loans, there is a facility generate interest certificate in the Details Screen.







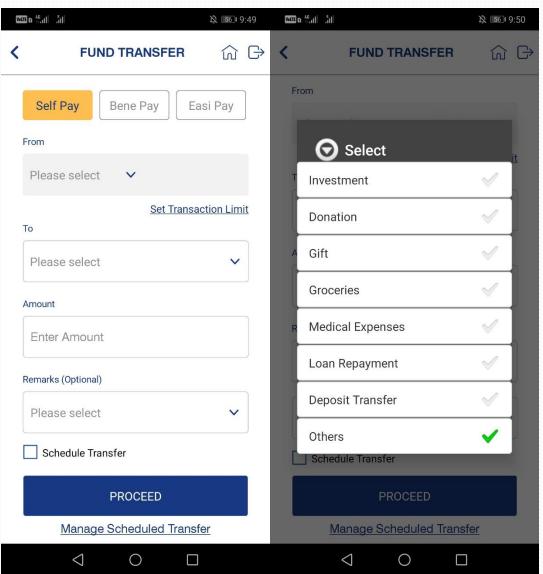




- Click on Account Statement
- Select the account in this type If only one a/c is there, it will get displayed automatically and current day's transaction will be displayed
- Options are available for selecting Start date and end date for which the statement is required and click GO. It will be displayed on screen
- Facility is available for downloading in mobile / send by email
- Options are available to select and view last month / last 3 months / last 6 months / current year transactions, download / send by mail.
- In the advanced search facility is available to see transactions of debit only / credit only / amount based





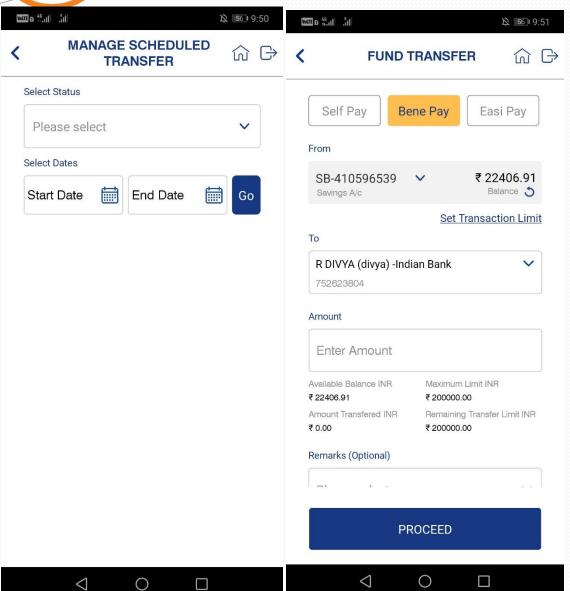




- Click on Fund Transfer
- Option is available for Self Pay (Own account transfer), Beneficiary Pay (To Other Indian Bank / Other Bank accounts) & Easi Pay
- Click on Self Pay & Select From account / To account from the auto-populated drop down and enter the amount to be transferred
- Facility is available to select the predefined remarks / enter other remarks
- If it is a scheduled transfer, tick the check box Scheduled Transfer and enter the date on which it is to be transferred. Else click on proceed
- Verify the details and give confirmation in the next page
- Fund transfer will happen after successful validation of Transaction password and OTP entered







- Facility is available for View Status / Modify / Delete of a Scheduled Transfer
- Click on Beneficiary Pay and select from account from your own account displayed in the drop down.
- Other IB account, Other Bank accounts and IB Credit accounts will be available in the drop down in the To account tab (already added beneficiaries). Select To a/c
- Enter amount & Transfer using IMPS / NEFT for other Bank accounts.
- System will prompt, available balance in the from account, maximum permitted amount, amount so far transferred and remaining amount that can be transferred for the day for this payment type
- Scheduled transfer / Remarks features are available
- Transfer will be effected after confirmation of details and authentication of Transaction password & OTP
- Easi Pay is similar to Beneficiary Pay without adding beneficiary Up to Rs.5000/-



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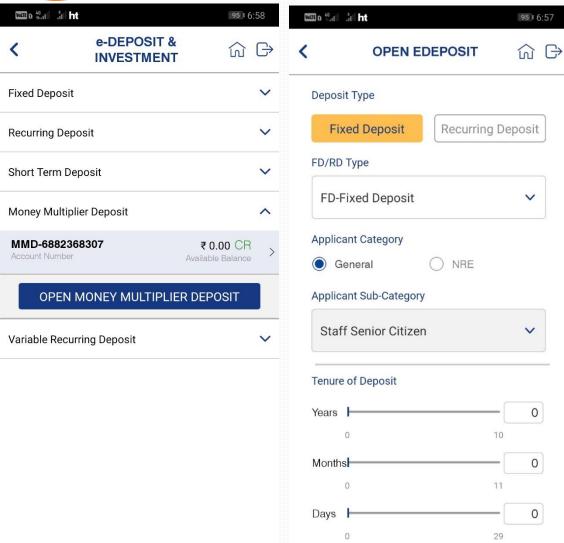
Mobile Banking Application - Ind Oasis

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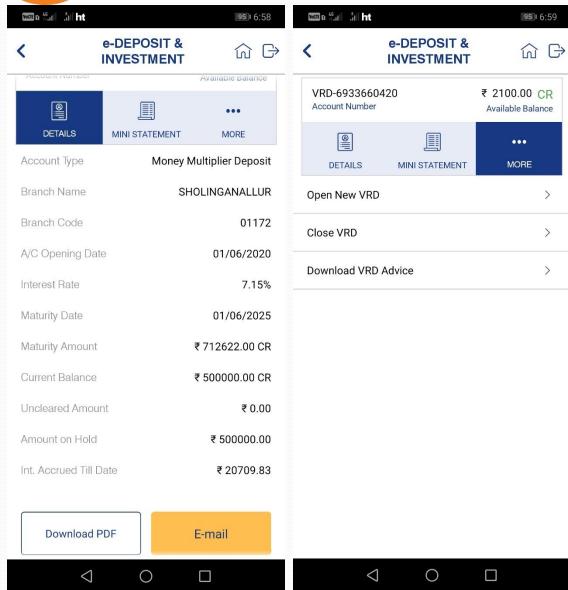






- Click on eDeposits
- FD / RD / STD / MMD / VRD Menus will be displayed
- Click down arrow in the type of deposit you would like to open. If you already have deposit in this type, it will be displayed. Open Deposit button will also be shown.
- Click Open deposit Select / Enter all the relevant details and click on Proceed. If the details selected / entered are matching with Product Specifications, system will open account and funded from the Debit account number selected.
- Facility is available in Ind Oasis for viewing the latest interest rate from Indian Bank Website.
- Deposit Calculator will also give Estimated Interest Payable, Maturity Date, Maturity amount & Interest Rate





- Facility is available to Enquire, Generate Mini Statement, Close deposit & Print Deposit Receipt.
- Click the right arrow against the Deposit a/c number
- Details screen will open. Details can be saved as PDF or can be sent by email
- Click Mini Statement. Statement can be saved as PDF or can be sent by email
- Click More Menus will be available for Opening new deposit, Close existing e-deposit (Deposit made in Branch can not be closed here), Download deposit receipt (e-Receipt – No signature is required)
- As we can not undo a deposit closed by mistake, warnings will come before going for closure of deposit
- Deposit receipt will come as a password protected PDF



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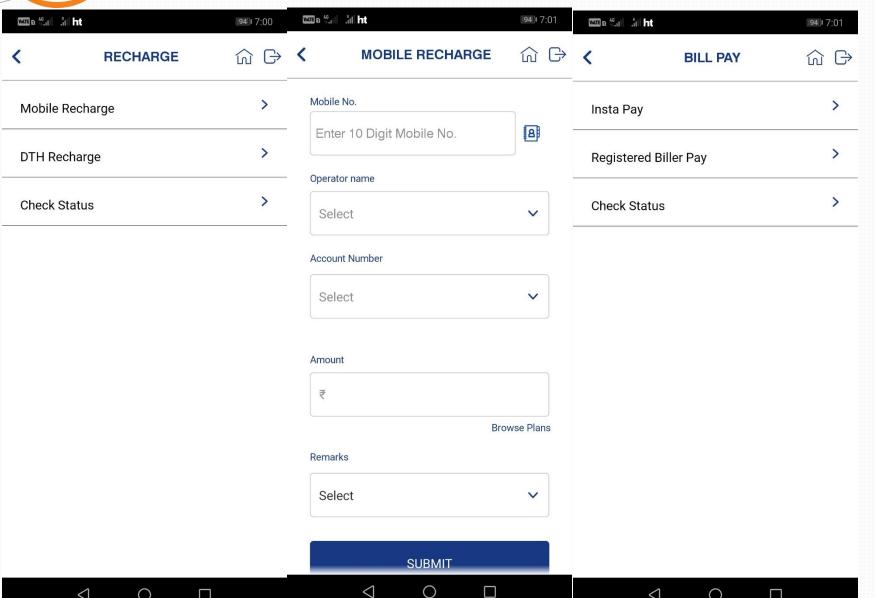
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Mobile Banking Application - Ind Oasis

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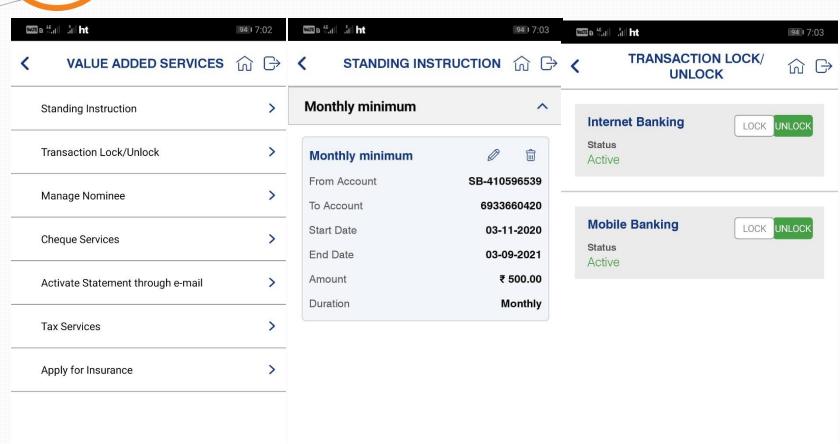
- Click Recharge / Bill Pay
- Two options Recharge & Bill Pay will appear - Click Right arrow
- Facility is available for Mobile / **DTH Recharge & Check Status**
- Click Mobile Recharge Select / Enter the details and submit. Selected account number will be debited & Recharge will happen. Similar activity for DTH Recharge
- Facility is available for Instant Payment of Bill and Register the Biller for Fetch and Pay. Check Status of the bill is also available
- Follow the navigation and pay the bills.



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Mobile Banking Application - Ind Oasis





CREATE STANDING INSTRUCTION

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Main Menus in the Centre



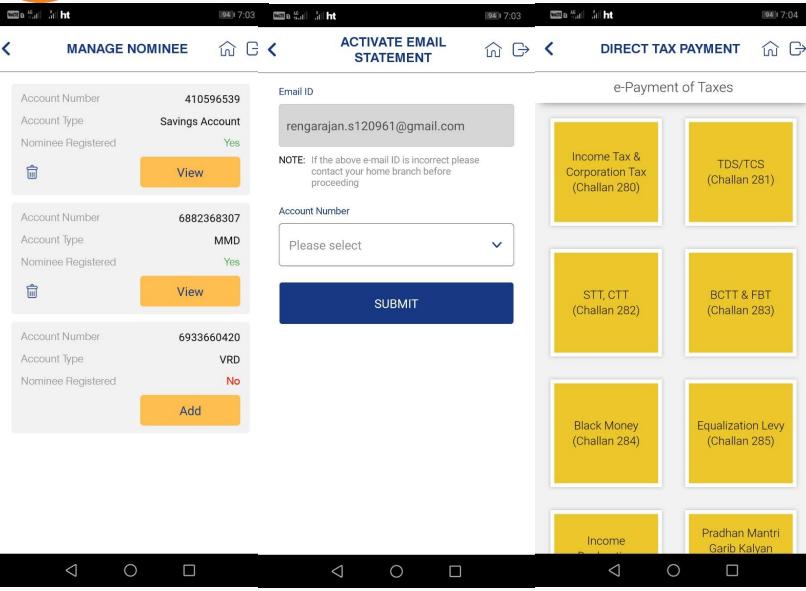
Click Value Added Services



- Options are available for Create / Modify / Delete Standing Instruction, Nominee, Lock / Unlock Net / Mobile Banking, Request / Stop Cheque, Activate Statement through email, Pay Tax & Apply for Insurance
- Click right arrow against Standing Instruction Select / Enter appropriate option / data and complete Create / Modify / Delete Standing Instruction with password & OTP authentication
- Click right arrow against Transaciont
 Lock / Unlock Select Lock / Unlock
 against NB / MB. Lock / Unlock will
 happen with authentication of
 transaction password and OTP 21





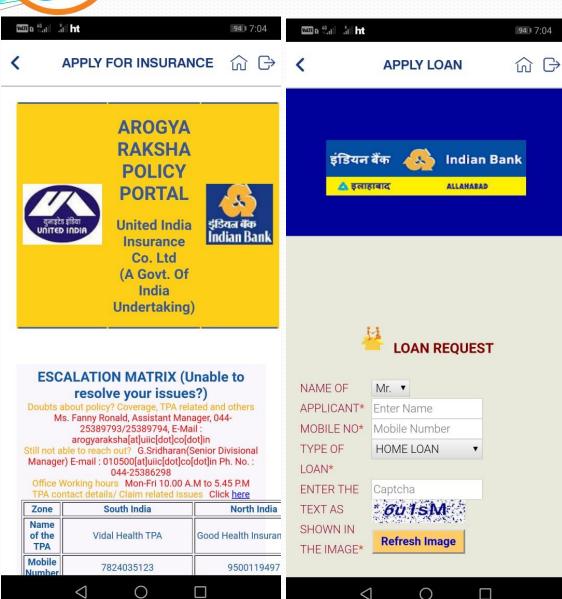


- Nominee. Wherever nomination is available it can be viewed. Wherever it is not available it can be added. Select relevant option / Enter data and complete nomination with authentication of OTP & MTPIN
- Click right arrow against Activate Statement through email – Registered Mail ID in CBS will be displayed. Select account number and submit.
- Click right arrow against Tax
 Services Various Central / State
 Government Links are available.
 Select appropriate options / enter
 data and complete payment with
 authentication of OTP & MTPIN.
 Download e-Receipt.



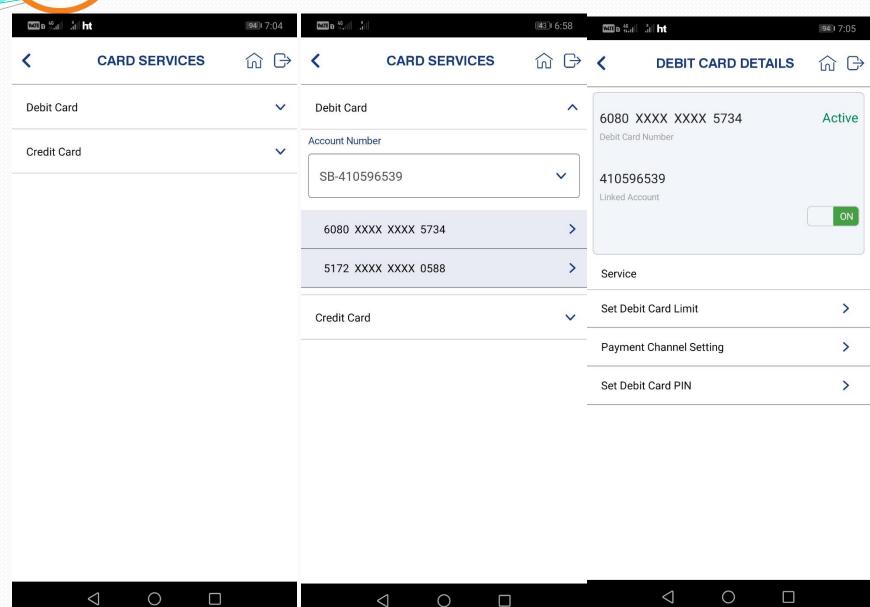


APPLY LOAN



- Click right arrow against Apply for Insurance
- You will get redirected to Arogya Raksha Policy Portal of UIIC
- You can apply for new policy / renew the existing policy with or without enhancement in risk cover, pay premium and download e-Receipt / Policy
- Click on Apply Loan in Main Menu
- You will be redirected to Indian Bank webpage for Loan Request.
- > Select relevant options / enter data and submit
- You will get a Reference Number for tracking
- You will be contacted by Marketing officers of Bank for gathering further information and enabling you to submit application form with other documents.





Main Menus in the Centre



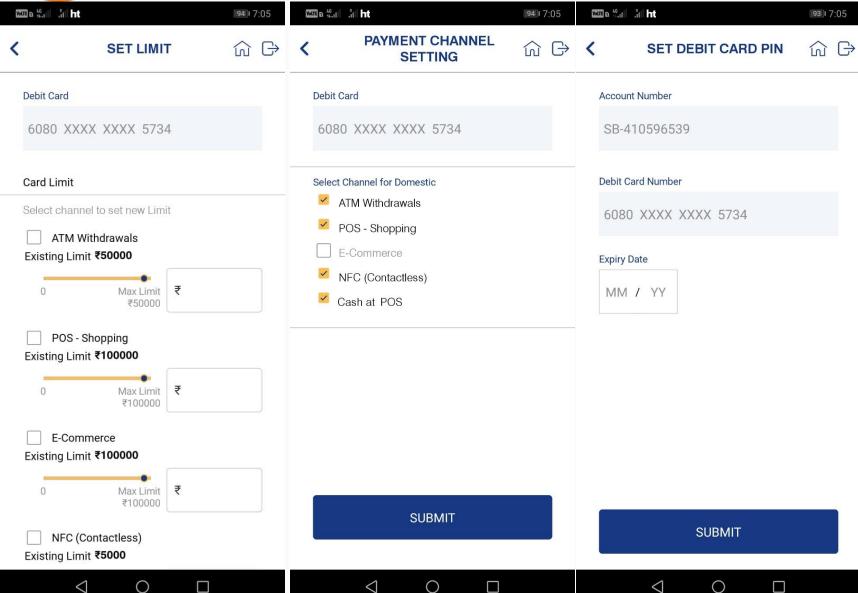
Click on Cards



- Debit Card control services are enabled. Credit Card services will be enabled shortly.
- Click down arrow against Debit Card, Select account number. Cards linked to the account number will be displayed
- Click right arrow against the card.
- Facility for Transaction ON /
 OFF will be available which
 can be done with
 authentication of MTPIN &
 OTP







- Click Right Arrow against Set
 Debit Card Limit (per day) —
 Enter the limit within the overall
 permissible limit for the card &
 for the type / channel. Submit
 and set with authentication of
 MTPIN and OTP
- Payment Channel Settings —
 Tick / Untick the check box
 against the Payment Channel.
 Submit and set with
 authentication of MTPIN and
 OTP
- Click right arrow against Set Debit Card PIN - Submit and set with authentication of MTPIN and OTP



Mobile Banking Application - Ind Oasis

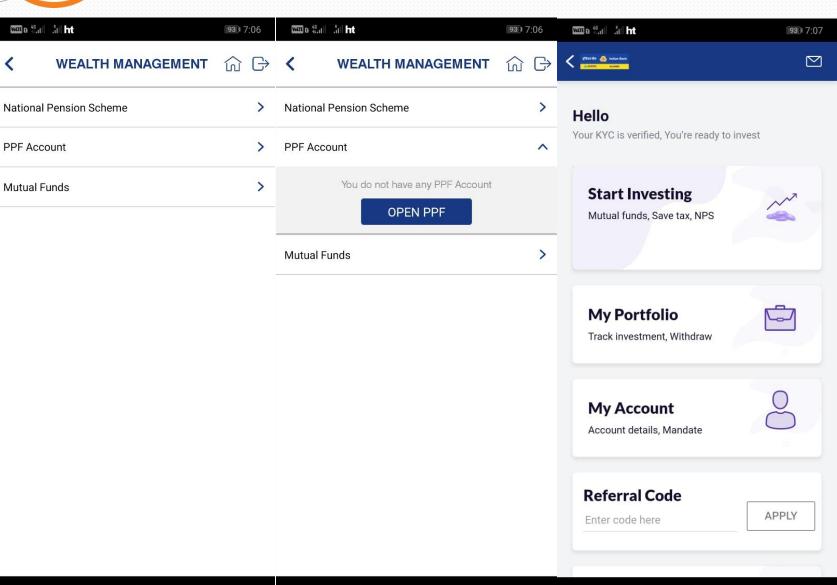




Main Menus in the Centre



- Click on Wealth Management
- Options are available for NPS, PPF and Mutual Funds
- Click the right arrow against National Pension Scheme (NPS). You will be redirected to PFRDA site for completion of formalities
- Click the right arrow against PPF account – Open PPF account – Select options / enter data and complete account opening with authentication of MTPIN and OTP
- Click the right arrow against Mutual Funds – You will be redirected to our service provider FISDOM's site and complete the formalities as per their workflow

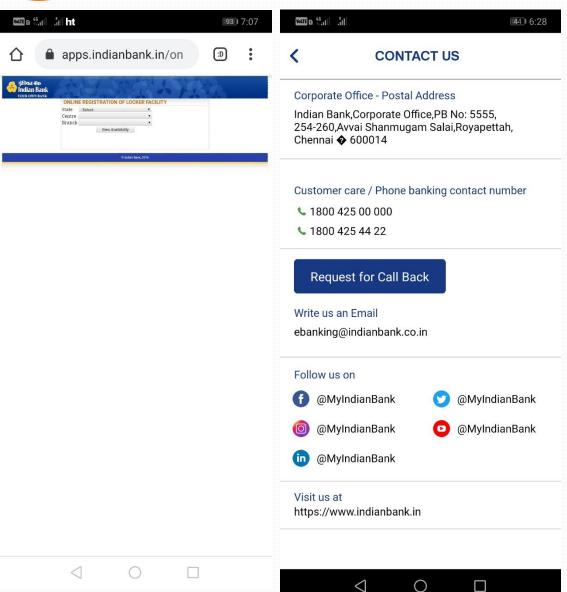


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Main Menus in the Centre

e-SERVICES

- Click on e-Services
- Request Locker Facility is enabled.
- > Select the options / enter data. You will get a reference number with which you can approach to branch for allotment of locker
- Request for TDS Certificate is coming soon.
- Contact Us Information is provided with address / Call Centre Number / Email ID / Social Media & Website address.
- Facilities in Pipeline
- Train / Air / Bus Ticket Booking
- Taxi Booking
- Other Shopping

Indian Bank



Mobile Banking Application - Ind Oasis

Non Financial Services

- Savings Account/Current Account/OD/OCC / Loan Accounts
- Get balance and other details
- Mini statement (Calendar View)
- View Avg. Quarterly Balance / Avg. Monthly Balance
- > Add / Delete nominee
- Download statement with date and advanced search (Credit only / debit only / min and max amount)

Term Deposits (FD / MMD / STD/ RD / VRD)

- > Open / Close
- Check balance and other details
- Download Receipt
- Get Account statement
- > Add / Delete nominee
- Add / Modify / Delete Standing Instruction

Indian Bank



Mobile Banking Application - Ind Oasis

Financial Features:

- Fund Transfer to self-accounts / Other Indian Bank Accounts
- Fund to other Bank Accounts (NEFT / IMPS)
- Credit to PPF Account
- NPS Payment
- Direct Tax Payment
- Bill Pay / Recharge
- Manage Beneficiary

Debit Card Services

- Activate new Debit Card
- Set / Reset PIN
- Lock / Unlock transactions
- Enable / disable ATM/POS/e-com/NFC
- Enable / disable Domestic / International transactions
- Set limit for ATM/POS/e-com/NFC

Indian Bank



Mobile Banking Application - Ind Oasis

Other Features:

- Open PPF
- > Set transaction limits for IMPS, NEFT, Intra-bank transfer, Bill Pay
- Apply for Arogya Raksha Insurance
- Lock / Unlock Mobile banking and Internet Banking transactions
- Request / Stop Cheque
- Activate statement through e-mail
- > M-Passbook
- Change MPIN/MTPIN
- > Transaction History
- Generate / Cancel MMID
- Enable / disable biometric login
- Change Language
- Raise / Track Complaints
- EMI / Deposit Calculator
- Offers



Mobile Banking Application - BHIM Indian Bank UPL





- ➤ BHIM Indian Bank UPI provides anywhere banking available on 24*7*365 basis using Mobile APP installed in handset
- Registration by installation of APP available for Android (Google Play Store) / IoS (APP Store)
- Device Binding and requirement of SIM Card for the mobile number registered with the Bank for the customer should be in the mobile are added security features
- It works on Virtual Address to be created and Bank account number will not be exposed outside (Security Feature)
- > In addition to Pay Money, Request Money option is available
- Dynamic and Static QR Code can be generated for Request Money
- Other Bank account can also be linked to Indian Bank BHIM UPI similar to linking our Bank account with Google Pay



Mobile Banking Application - BHIM Indian Bank UPL



- > Installation and VPA generation guide is available in YouTube
- https://www.youtube.com/watch?v=aUHiyQfb8s0



Mobile Banking Application - BHIM Indian Bank UPI



Send Money – Person to Person (P2P):

- Money can be sent to the debit of your account using the UPI for the credit of Individuals
- Options are available for sending money for the credit of (a) VPA of Beneficiary (b) IFSC Code and Account number © Aadhaar Number
- Account will be debited instantaneously and credit the customer instantaneously (24x7x365)
- App Notification will come for both remitter and beneficiary for Fund Transfer which can be viewed in the Application (Bell symbol)
- SMS will also be sent to both remitter and beneficiary
- Transaction details will be available in the Transaction History Tab of the application



Mobile Banking Application - BHIM Indian Bank UPL





Send Money - Person to Merchant (P2M):

- Money can be sent to the debit of your account using the UPI for the credit of Merchants
- Merchants will be displaying the Static / Dynamic QR code for receiving money.
- Using the Scan Payee option in UPI, the QR code can be scanned. This will display Fund transfer screen with amount in respect of Dynamic QR code. In case of static QR code, amount has to be entered manually.
- When you click Make Payment, it will prompt for entering the UPI PIN and on successful validation money will be transferred to the Merchant instantaneously. (24x7x365)
- App Notification will come for both remitter and beneficiary for Fund Transfer which can be viewed in the Application (Bell symbol)
- > SMS will also be sent to both remitter and beneficiary
- > Transaction details will be available in the Transaction History Tab of the application



Mobile Banking Application - BHIM Indian Bank UPL

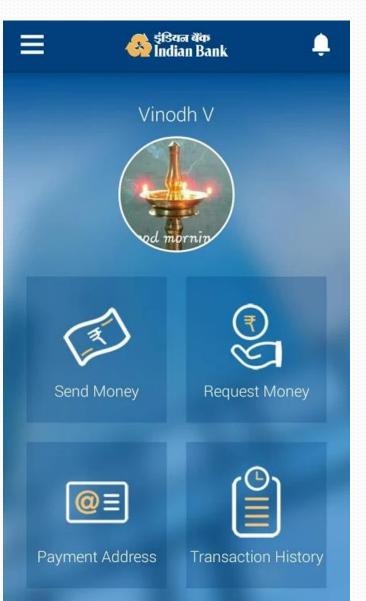


Request Money – Person to Person (P2P):

- Using this option in UPI, you can initiate request from intended remitter
- > VPA of the remitter is used for this request
- > App Notification and SMS will go to the intended remitter instantaneously (24x7x365)
- When remitter accept the APP notification, it will prompt for entering the UPI PIN and on successful validation money will be transferred to the person requested instantaneously. (24x7x365)
- App Notification will come for both remitter and beneficiary for Fund Transfer which can be viewed in the Application (Bell symbol)
- > SMS will also be sent to both remitter and beneficiary
- Transaction details will be available in the Transaction History Tab of the application



Mobile Banking Application - BHIM Indian Bank UPI



Receive Money - Person to Person (P2P):

- Using the option to generate QR code in Payment Address option in UPI, you can generate static / dynamic QR code and show to the intended remitter
- Remitter will scan & pay instantaneously (24x7x365)
- App Notification will come for both remitter and beneficiary for Fund Transfer which can be viewed in the Application (Bell symbol)
- > SMS will also be sent to both remitter and beneficiary
- Transaction details will be available in the Transaction History Tab of the application





THANK YOU

Visit again for updates